



## TERMS AND CONDITIONS

**By accepting delivery, you are the following Terms & Conditions:**

1. The following Hazardous and Special Wastes cannot be accepted without prior agreement and **may incur an additional charge**. But is not limited to: **Clinical Waste – Corrosive Substances – Creosote / Creosote Treated Products (Telegraph Poles, Railway Sleepers)- Faeces (Animal Or Human)- Fire Extinguishers- Fire Extinguishers – Fluorescent Tube Lighting – Food Waste – Freezers – Fridges – Froth Park – Japanese Knotweed – Mattresses – Nappies – Oily Wastes – Paint – Waste Upholstered Domestic Seating Containing POPs (See Clause 2 Below) – Discarded COSHH (Control Of Substances Hazardous To Health) Containers With Hazard Labels –Tyres- Tarmac and Bituminous Mixtures – Fire Damaged/Burnt Waste**
2. Waste upholstered domestic seating contain POPs (Persistent Organic Pollutants) will be subject to an additional charge. This list includes but is not limited to:  
  
**Armchairs – Bean Bags – Futons – Floor & Sofa Cushions – Office Chairs – Kitchen & Dining Chairs – Sofas & Sofa Beds – Stools & Foot Stools – Car Seats – Highchairs – Pet Beds.**
3. Asbestos not to be accepted. Asbestos placed with general waste contaminates the entire load and will be rejected, and all costs incurred will be passed on to the hirer.
4. To comply with the 2009 Plasterboard Regulations, plasterboard must be bagged in strong rubble sacks or 1 tonne 'builders' bags' (not black bags) and kept separate from other waste. A Sorting Charge will apply if plasterboard is mixed with other waste.
5. Skips containing the following waste will be subject to a tonnage charge in addition to the normal skip hire price if the filled skip weighs in excess of 1 tonne:  
  
**Astroturf/Faux Grass – Black Bag Waste – Farm Plastic – Roofing Felt / Batons – Flood Damaged Waste – Laminate/Vinyl Flooring – Rubber Matting/Tiles/Chips – Textiles including Carpets & Underlay**
6. The Hirer retains ownership of the waste until paid for in full and is responsible for all materials placed in the skip, including any unauthorised or fly-tipped deposited by third parties. The Hirer shall be liable for any additional costs incurred by the Company as a result of such waste, including but not limited to sorting, removal, disposal, and any fines or enforcement action from regulatory authorities. The Hirer is advised to take reasonable steps to prevent unauthorised use of the skip, including covering the skip when not in use and ensuring it is located securely on private property.
7. Skips must not be used for concrete washout or disposal of wet concrete. The use of skips for concrete washout can cause significant damage, contamination, or increased wear to the skip. Should any such use occur without prior authorisation, the Hirer shall be fully liable for all costs incurred by the Company in cleaning, repairing, or, if necessary, replacing the skip. The Hirer further agrees to indemnify the Company against any associated losses or damages resulting from such unauthorised use.



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8. It is illegal to burn waste. Strictly no fires in containers. The Hirer is responsible for any damage caused of a fire and will be liable for the cost of a replacement skip. Fire weakens the steel and would, therefore, render the skip unsafe for further hire.
9. Ash residue, incinerator bottom ash or any residue from burning waste is hazardous material and must be removed by a licensed hazardous waste carrier.
10. All skips must be placed entirely on private property at all times. Under no circumstances may a skip be positioned on any area that can be classed as part of the public highway, including but not limited to grass verges, pavements, parking bays, or the road itself. The Hirer is solely responsible for ensuring proper placement of the skip, and any fines, penalties, charges, or legal actions arising from a breach of the Highways Act 1980 or any other applicable legislation resulting from incorrect placement of the skip shall be the full responsibility of the Hirer, who agrees to indemnify the Company against any liabilities.
11. Each skip delivered to the Hirer should (where the skip is to be sited on a public highway) have a permit from the local council. Oxford Skip Hire Ltd will apply for these on request. (The permit must be paid for by the Hirer. The hirer would be required to contact the council directly and request a parking suspension. They require 10 days' notice. They will be provided with a reference number. Once they have this reference, we can then apply for a skip permit on the Hirers behalf
12. Waiting time charges will be incurred if the driver is kept on site longer than 20 minutes to deliver, exchange, collect or 30 minutes to complete a Wait & Load.
13. Wasted journey charges will apply to the below:  
  
**Overloaded – Blocked Access – Cancellations on Route**
14. It is the Hirer's responsibility to protect property from potential damage. Damage may still occur to driveways if the weight placed in the skip is greater than the foundations can bear, which is at the Hirer's own risk. Oxford Skip Hire Ltd is not liable for any damage caused by the weight placed in the skip.
15. Oxford Skip Hire Ltd accepts no responsibility for damage caused to the property or services above or below the ground following a customer's request to call our vehicle off the Public Highway onto their private property. It is the Hirer's responsibility to protect low cables, manhole covers, flowerpots, overhanging trees, and anything else in the path of the HGV called on site to deliver/collect a skip or roll on off.
16. In the unlikely event that damage is caused by one of our drivers, please report this in writing within 48 hours of the incident to: [info@oxfordskiphire.co.uk](mailto:info@oxfordskiphire.co.uk) ]



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17. The Hirer is responsible for damage or loss, including theft, incurred to skips on hire. This includes bending/breaking caused by lifting with plant, graffiti, or damage caused through moving this skip. The Hirer is responsible for any costs incurred to repair or replace a damaged skip.
18. Skips must not be re-positioned after delivery as this can increase the risk of damage when removing the skip (If it is placed too close to a building or wall, for example)
19. Customers are prohibited from assisting the driver for Health and Safety reasons.
20. We reserve the right to an administrative cancellation fee with less than 48 hours' notice.
21. Oxford Skip Hire Ltd may, by written notice, terminate the hiring and retake possession of the Skip if the hirer is in breach of any of the terms herein, is adjudged bankrupt or has entered a voluntary arrangement with the company, is wound up or is put into receivership.
22. The Hirer shall be responsible for providing Oxford Skip Hire Ltd with an accurate description of waste. Additional fees will be applied if the material is different from the description taken at the time of booking.
23. For the purpose of retaking possession of the goods Oxford Skip Hire Ltd may enter the premises where the goods are situated, and in retaking possession, shall not affect their right to have any money due at any time of the termination or to recover damages for any breach of this agreement before the termination.
24. Our standard hire period is 14 days for all cash account customer.
25. Wait and Load services will be allocated 30 minutes loading time. Any additional time will be charged at £2 per minute.

